



RETURN OR/AND EXCHANGE FORM

Name

First Name

Address

.....

Zip Code City

Phone

Email

Sent back article:

Order number	Article (saddle, bridle,...)	Saddle number	Size / Colour	Price	Reimbursement code*

*Reason for requesting a reimbursement (CODE)

- 1. Problem with the size
- 2. Does not suit my horse
- 3. Article arrived too late

- 4. Bad quality / faulty
- 5. Different from the image on the website
- 6. Receive wrong article
- 7. Package damaged upon arrival

Total

Replacement article:

Order number	Article (saddle, bridle,...)	Saddle number	Size / Colour	Price

Total

Total Sent back article - Total replacement article = sum owed

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RETURN INSTRUCTIONS

- 1/ Each of the form's boxes must be carefully completed.
- 2/ Print and send this form with the returned articles (listed in the above table)
- 3a/ Include details of the bank account you wish to be reimbursed.
- 3b/ Send us a cheque with the right amount.
- 4/ Carefully wrap all the articles in a perfect state and write the following address on the parcel :
 - LIM France, Gestion des retours
 - Chemin Fontaine de Fanny - CS00031
 - 24300 NONTRON
- 5/ Keep the receipt for sending the package until your order has been fully reimbursed.